

Cross-Servicing Technical Bulletin

Number 05-04 March 1, 2005



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The purpose of this bulletin is to provide important information regarding Cross-Servicing Updates pertaining to Manual Debt Referral Processes



New Release of Manual Debt Referral Templates and Instructions: Version 2.0

In September 2004, via Technical Bulletin 04-09, FMS informed program agencies of its implementation of Digital Imaging of manual debt referrals through the Birmingham Debt Management Operations Center (BDMOC).

DMS has enhanced the manual debt entry template and instructions to increase the accuracy of the information collected on the associated templates. This new release of the template and instructions will provide some validation for the end users to enhance the accuracy of the data.

DMS continues to strive to increase the validity of information through the Manual Debt Referral process.

As of March 1, 2005, DMS requires all agencies that are utilizing the manual process to refer debts to FMS via updated version 2.0. The updated templates can be easily accessed at http://fms.treas.gov/debt/MEADMS.html

If you are a <u>manual referring agency</u> and are experiencing difficulty involving program information, please contact your designated Cross-Servicing Liaison. For specific information about the manual debt entry process (MEADMS), Program Agencies should continue to contact Mary Whalen at 205-912-6365. Bosch Stanley at 205-912-6317.